

**PENGUIN RANDOM HOUSE  
SPECIALTY RETAIL FIELD SALES  
WHO TO CONTACT**

**CHRISTINE PALOMINO**, Director, Specialty Retail Field Sales  
Phone: 800-729-2960 or 212-572-2524  
E-mail: [cpalomino@penguinrandomhouse.com](mailto:cpalomino@penguinrandomhouse.com)

**MORGAN DODDS**, Specialty Retail Field Sales Associate  
Phone: 800-729-2960 or 212-366-2058  
E-mail: [mdodds@penguinrandomhouse.com](mailto:mdodds@penguinrandomhouse.com)

- Vendor agreements
- Key account orders with Special Handling
- Presentations/sell sheets - **please give us 2 weeks notice**
- Account sales histories - **please give us 2 weeks notice**

**PAIGE BOKMAN**, Specialty Retail Field Sales Assistant  
Phone: 800-729-2960 or 212-572-2391  
E-mail: [pbokman@penguinrandomhouse.com](mailto:pbokman@penguinrandomhouse.com)

- Sample requests (with complete ISBN's, quantities, & shipping information)
- Catalog requests
- Sell Sheet requests
- Author appearance requests
- Account sales histories - **please give us 2 weeks notice**

**CUSTOMER SERVICE -**

Ph. 800.733.3000

Fax: 800.659.2436

- Stock information (price, availability, etc.)
- All established account orders
- Order status (backorders, etc.)
- Tracking information (including Author events)
- Call tags
- Rack requests: email rack request forms to [CSorders@prh.com](mailto:CSorders@prh.com)

**CREDIT DEPARTMENT**

PHONE: 800.733.3000

FAX: 800.386.7439

- Account credit status
- Payment terms questions
- Invoice copy requests

**NEW ACCOUNT DEPARTMENT**

- (P)866.761.6685
- (F)866.924.1396
- [newaccount@penguinrandomhouse.com](mailto:newaccount@penguinrandomhouse.com)

**WESTMINSTER DISTRIBUTION CENTER AND OFFICES:**

Penguin Random House  
400 Hahn Road  
Westminster, Maryland 21157  
+1(410) 848-1900

**CRAWFORDSVILLE, IN DISTRIBUTION CENTER:**

Penguin Random House LLC  
1021 N State Road 47  
Crawfordsville, IN 47933  
+1(765) 362-5125