

**PENGUIN RANDOM HOUSE
SPECIALTY RETAIL FIELD SALES
WHO TO CONTACT**

CHRISTINE PALOMINO, Director, Specialty Retail Field Sales

Phone: 800-729-2960 or 212-572-2524

E-mail: cpalomino@penguinrandomhouse.com

MORGAN DODDS, Specialty Retail Field Sales Associate

Phone: 800-729-2960 or 212-366-2058

E-mail: mdodds@penguinrandomhouse.com

- Vendor agreements
- Key account orders with Special Handling
- Presentations/sell sheets - **please give us 2 weeks notice**
- Account sales histories - **please give us 2 weeks notice**

PAIGE BOKMAN, Specialty Retail Field Sales Assistant

Phone: 800-729-2960 or 212-572-2391

E-mail: pbokman@penguinrandomhouse.com

- Sample requests (with complete ISBN's, quantities, & shipping information)
- Catalog requests
- Sell Sheet requests
- Author appearance requests
- Account sales histories - **please give us 2 weeks notice**

CAROLINE O'CONNOR, Specialty Retail Marketing Associate

Phone: 800-729-2960 or 212-572-6013

E-mail: coconnor@penguinrandomhouse.com

- Presentations/sell sheets - please give us 2 weeks notice
- Retail Website
- General Inquiries
- Marketing Outreach

CUSTOMER SERVICE -

Ph. 800.733.3000

Fax: 800.659.2436

- Stock information (price, availability, etc.)
- All established account orders
- Order status (backorders, etc.)
- Tracking information (including Author events)
- Call tags
- Rack requests: email rack request forms to CSorders@prh.com

CREDIT DEPARTMENT

PHONE: 800.733.3000

FAX: 800.386.7439

- Account credit status
- Payment terms questions
- Invoice copy requests

NEW ACCOUNT DEPARTMENT

- (P)866.761.6685
- (F)866.924.1396
- newaccount@penguinrandomhouse.com

WESTMINSTER DISTRIBUTION CENTER AND OFFICES:

Penguin Random House
400 Hahn Road
Westminster, Maryland 21157
+1(410) 848-1900

CRAWFORDSVILLE, IN DISTRIBUTION CENTER:

Penguin Random House LLC
1021 N State Road 47
Crawfordsville, IN 47933
+1(765) 362-5125