

**PENGUIN RANDOM HOUSE
SPECIALTY RETAIL FIELD SALES
WHO TO CONTACT**

The Specialty Retail Field Sales team consists of:

CHRISTINE PALOMINO, Director, Specialty Retail Field Sales

Phone: 800-729-2960 or 212-572-2524/FAX: 800-292-9071

E-mail: cpalomino@penguinrandomhouse.com

LAUREN GRIMLEY, Specialty Retail Field Sales National Account Manager

Phone: 800-729-2960 or 212-572-2523/FAX: 800-292-9071

E-mail: lgrimley@penguinrandomhouse.com

- Vendor agreements
- Key account orders with Special Handling
- Seasonal title databases - **please give us 2 weeks notice**
- Presentations/sellsheets - **please give us 2 weeks notice**
- Account sales histories - **please give us 2 weeks notice**

CAROLINE O'CONNOR, Specialty Retail Field Sales Coordinator

Phone: 800-729-2960 or 212-572-6013/FAX: 800-292-9071

E-mail: coconnor@penguinrandomhouse.com

- Presentations/sellsheets - **please give us 2 weeks notice**
- Account sales histories - **please give us 2 weeks notice**

ANNA ROBERTS, Specialty Retail Field Sales Assistant

Phone: 800-729-2960 or 212-366-2891/FAX: 800-292-9071

E-mail: anroberts@penguinrandomhouse.com

- Sample requests (with complete ISBN's, quantities, & shipping information)
- Catalog requests
- Author appearance requests
- Account sales histories - **please give us 2 weeks notice**

NEW YORK OFFICE:

Phone: 800-729-2960

FAX: 800-292-9071

CUSTOMER SERVICE -

Ph. 800.733.3000

Fax: 800.659.2436

- Stock information (price, availability, etc.)
- All established account orders
- Order status (backorders, etc.)
- Tracking information (including Author events)
- Call tags
- Rack requests: email rack request forms to CSorders@prh.com

CREDIT DEPARTMENT

PHONE: 800.733.3000

FAX: 800.386.7439

- Account credit status
- Payment terms questions
- Invoice copy requests

WESTMINSTER DISTRIBUTION CENTER AND OFFICES:

Penguin Random House

400 Hahn Road

Westminster, Maryland 21157

+1(410) 848-1900

CRAWFORDSVILLE, IN DISTRIBUTION CENTER:

Penguin Random House LLC

1021 N State Road 47

Crawfordsville, IN 47933

+1(765) 362-5125